



Nondiscrimination Notice

Baylor Scott & White Sports Surgery Center at The Star complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. Baylor Scott & White Sports Surgery Center at The Star does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.

Baylor Scott & White Sports Surgery Center at The Star:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals
 - written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals

- Provides free language services to people whose primary language is not English, such as:
 - qualified interpreters or a language line
 - information written in other languages

If you need these services, contact Baylor Scott & White Sports Surgery Center at The Star's ADA Coordinator at 972-668-5911.

If you believe that Baylor Scott & White Sports Surgery Center at The Star has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

ADA Coordinator
Baylor Scott & White Sports Surgery Center at The Star
3800 Gaylord Parkway, Suite 410
Frisco, TX 75034
972-668-5922
jthrasher@uspi.com



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You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Baylor Scott & White Sports Surgery Center at The Star's ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

English	ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008)。
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008). 번으로 전화해 주십시오.
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم الصم والبكم: (888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
Urdu	خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-888-808-9008 PIN# 82691312 TTY: 1-888-808-9008
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008 (TTY: -1888-808-9008).



Baylor Scott & White

SPORTS SURGERY CENTER

AT THE STAR



Joint ownership with physicians

- French ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
- Hindi ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008). (TTY: 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008) पर कॉल करें।
- Farsi توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-xxx-xxx-xxxx (TTY: 1-xxx-xxx-xxxx) تماس بگیرید.
1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008)
- German ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
- Gujarati સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
- Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (телетайп: 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).
- Japanese 注意事項 : 日本語を話される場合、無料の言語支援をご利用いただけます。1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008)。まで、お電話にてご連絡ください。
- Lao ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ 1-888-808-9008 PIN# 82691312 (TTY: 1-888-808-9008).